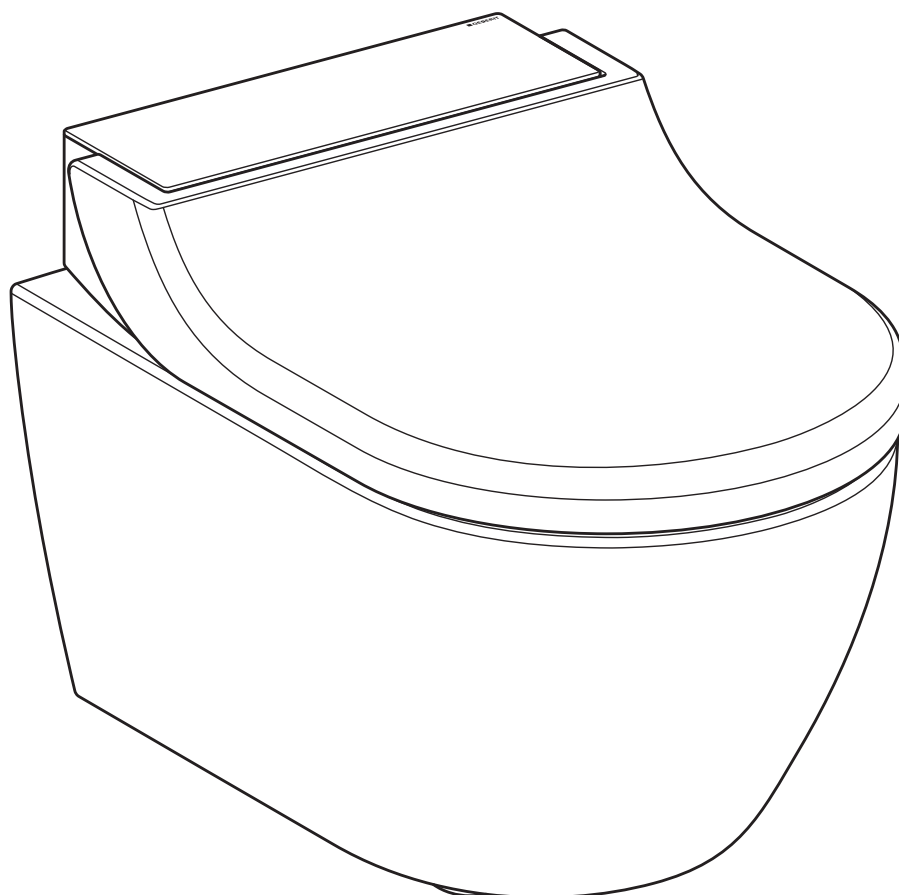
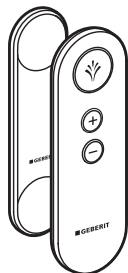


GEBERIT AQUACLEAN TUMA CLASSIC



USER MANUAL



967.212.00.0(07)

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For your safety

Who is this product suitable for?

The Geberit AquaClean shower toilet appliance can be used by children aged 3 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they are under supervision or have been given instructions concerning use of the appliance in a safe way and understand the hazards involved. Children must not play with the appliance. Children must not carry out cleaning or user maintenance without supervision. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

How is this product used?

The product is suitable for the following application purposes and areas of use:

- as a shower toilet:
 - for cleaning the anal area
- for installation in heated indoor areas
- for connection to the drinking water system
- for operation with water from reverse osmosis systems

What should you avoid?

The product must be used as intended. Do not:

- leave the WC seat ring during the shower procedure
- place loads or objects on the WC lid
- immerse the remote control in liquid
- operate without plug for Geberit AquaClean descaling agent

Misuse

Geberit accepts no liability for the consequences arising from misuse.

General safety notes

The following safety notes apply for the entire duration of the product's life cycle:

- Read the user manual before the first use to familiarise yourself with the use of the product.
- Save the user manual for later reference or print them out.
- Impurities in the filter could lead to contamination of the breathing air. In order to preclude any health risks and ensure proper functioning, the filter must be replaced annually.
- Do not use the device if it is damaged. If possible, isolate the device from the power supply system and contact Geberit customer service.
- Do not open the device. It does not contain any components for the user to service or repair.
- Do not perform any changes or additional installations. Modifying the device runs the risk of danger of death.
- Repairs may only be carried out by authorised skilled persons using original spare parts.
- Only original accessories may be used.
- Operation and maintenance work may only be performed by the operator or user as described in this user manual.
- Always use the current version of the installation manual for installing the device if the Geberit AquaClean has been removed (e.g. if you move house).
- The Geberit AquaClean must only be connected to a mains voltage conforming to the specification plate.
- Observe the manufacturer information at all times regarding the use of cleaning and descaling agents.



This document contains warning notes at various points. Warning notes are usage and situation-specific safety notes. They provide warnings on specific hazards.



These instructions correspond to the state of the device technology at the time of publication. Geberit reserves the right to make changes in terms of further development.

A current version of this and other documents is available online: <http://catalog.geberit.com>.

Explanation of warning notes

Warning notes are placed at the location at which the hazard may occur.

Warning notes are structured as follows:



WARNING

Nature and source of the hazard

Possible consequences if the hazard is ignored.

- Measures to prevent the hazard.

The following signal words are used to indicate residual hazards in warning notes and important information.

Symbol	Signal word and meaning
	DANGER The signal word denotes a hazard with a high degree of risk which, if not avoided, will result in death or serious injury.
	CAUTION The signal word denotes a hazard with a low degree of risk which, if not avoided, could result in minor or moderate injury.
	ATTENTION The signal word denotes a hazard, which, if not avoided, may result in material damage.
	Symbol only. Refers to important information

Overview of symbols on the product

Symbol	Meaning
	Read the safety notes and operating instructions/operation manual before commissioning the product.
	Danger of fatal electric shock

Register your device

Warranty registration

Extend the warranty period of your Geberit AquaClean for free. Register for this within 90 days from the installation date.



In the third year of the warranty period, Geberit shall supply spare parts free of charge in the event of any material or manufacturing faults, provided the product has been installed and put into operation by an installation company.

By web link:

<https://www.geberit-global.com/landingpages/gac-onboarding/>

By smartphone or tablet:



[Android:](#)

[iOS:](#)

Via the Geberit Home App:



If your country is not listed on the onboarding web page, please consult the list of contact information and websites. → See "Contact".

Getting to know your device

About Geberit AquaClean devices

The Geberit AquaClean device is a WC with integrated shower function. The device also fulfils all the functions of a conventional WC. Additional functions are subject to the design of your product.

Functional overview

Hygiene functions:

- WhirlSpray shower technology
- automatic spray nozzle cleaning before and after each shower procedure

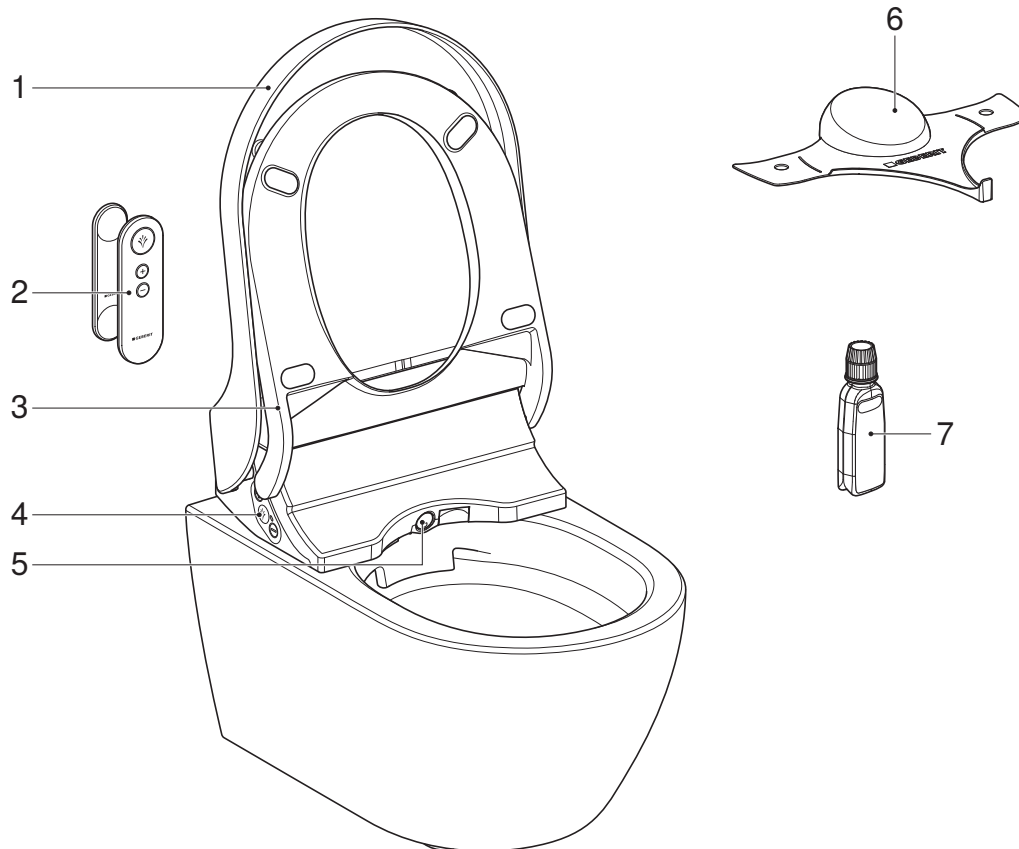
Comfort functions:

- spray intensity can be selected
- WC seat ring and WC lid with SoftClosing
- ergonomic lateral control panel

Cleaning and care:

- removable WC lid
- WC enhancement solution can be raised to clean between device and WC ceramic appliance
- descaling programme

The device at a glance



- 1 WC lid
- 2 Remote control with magnetic wall-mounted holder
- 3 WC seat ring
- 4 Lateral control panel with status LED
- 5 Spray arm with spray nozzle
- 6 Spray shield
- 7 Geberit AquaClean descaling agent (art. no. 147.040.00.1)

Operating concept

About the operating concept

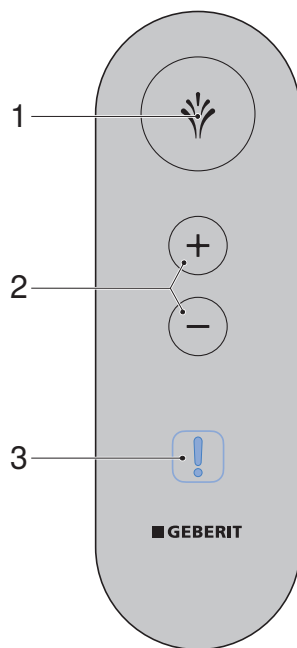
The shower toilet can be operated via remote control, the lateral control panel on the shower toilet and the Geberit Home App.



The remote control function of the Geberit AquaClean shower toilet is deactivated while the shower toilet is connected to the Geberit Home App.

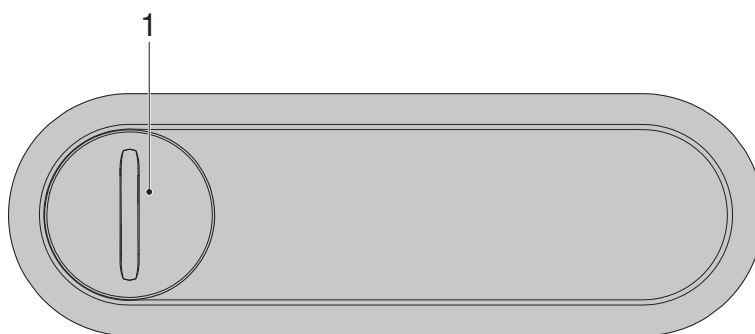
Front side of the remote control

All functions for daily use can be operated from the front side of the remote control.



- 1 <Shower> button: start and stop the spray functionality.
- 2 <+>/<-> buttons: increase or decrease the spray intensity.
<+> and <-> buttons: start and stop the oscillating motion during the anal shower.
- 3 Status LED (only visible if required)

Rear side of the remote control



1 Battery compartment

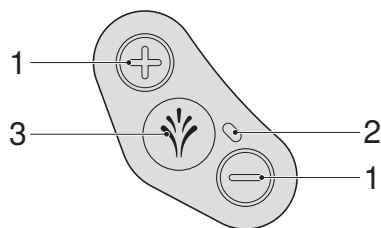
Status LED on the remote control

The LED on the remote control indicates the current device status at the touch of a button.

LED	Description
Flashes blue	• Pairing is in progress. → See "Re-assign remote control", page 38. • The device is initialising. → See "Switching the device on and off", page 15.
Lights up green briefly	Pairing was successful.
Flashes blue-red	► The device must be descaled. → See "Descaling the device", page 30.
Flashes red	A malfunction message is pending. ► Switch the device off and on. → See "Switching the device on and off", page 15. ► Replace the battery. ► Contact customer service.
Flashes orange	• The device is now descaling. It is not possible to use the shower toilet for the duration of the descaling procedure. • The spray arm is being cleaned. The spray arm is extended. • Water replacement is being carried out. → See "Automatic water replacement", page 22. • The remote control has no connection to the shower toilet. The shower toilet is switched off or the remote control is > 1 m away.

Lateral control panel

The shower toilet functions of the device can be operated from the lateral control panel.



- 1 <+>/<-> buttons: increase or decrease the spray intensity
- 2 Status LED
- 3 <Shower> button: start and stop the anal shower

Status LED on the lateral control panel

The LED informs you of the current device status.

LED	Description
Flashes blue	The device initialises after switching on. A system flush is performed.
Lights up blue	The heating element is switched on.
Does not light up	The heating element is switched off. Economy mode is active.
Flashes blue-red	The device must be descaled. → See "Descaling the device", page 30.
Flashes red	Malfunction message → See "The shower toilet is without function", page 34.
Flashes blue-red and lights up orange	The device is blocked and urgently needs to be descaled. The spray functionalities cannot be used when blocked. The block can be reset for 1 shower cycle. To implement this, the <Shower> button must be pressed for 5 seconds.
Lights up orange	The device is now descaling. It is not possible to use the shower toilet for the duration of the descaling procedure.
Flashes orange	Water replacement is being carried out. → See "Automatic water replacement", page 22.
Flashes red and orange at the same time	The device is in descaling mode and is waiting for a command from the user.

Special assignment of the buttons

You can access advanced functions of your shower toilet using specially assigned buttons.

Table 1: Lateral control panel

Function	Button on the lateral control panel	On	Off
Extend spray arm for cleaning	Briefly press <+> and <Shower> at the same time.	—	—
Start descaling function	Press <-> and <Shower> at the same time for 5 seconds.	—	—
Suppress the descaling message for 1 more shower cycle	Press the <Shower> button for 5 seconds.	—	—

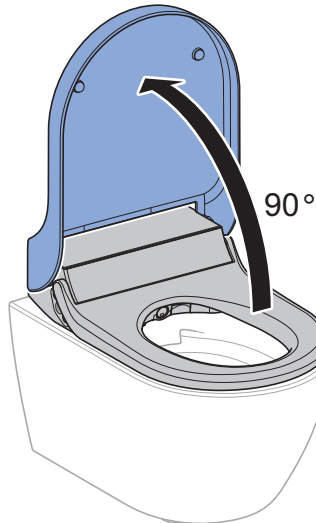
Switching the device on and off



Wait at least 30 seconds between the switch-off and switch-on procedures.

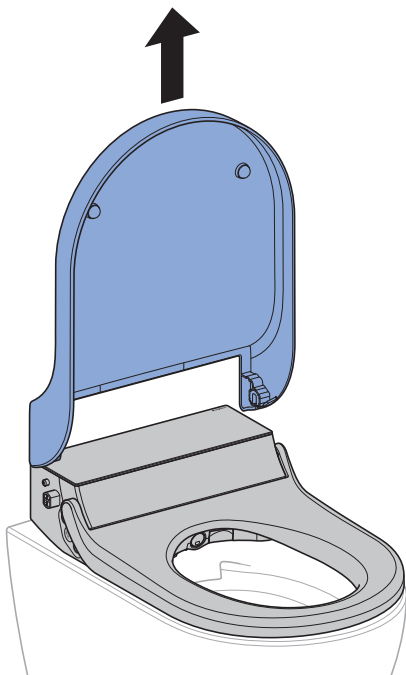
1

Lift the WC lid.



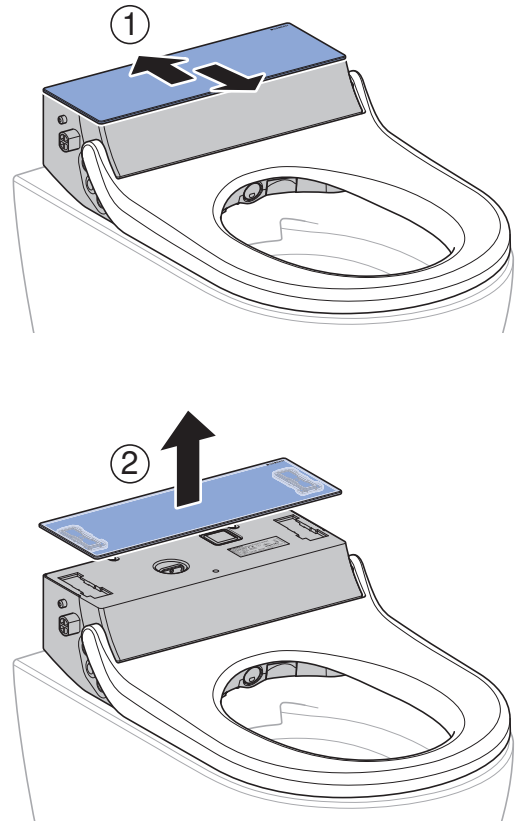
2

Remove the WC lid.



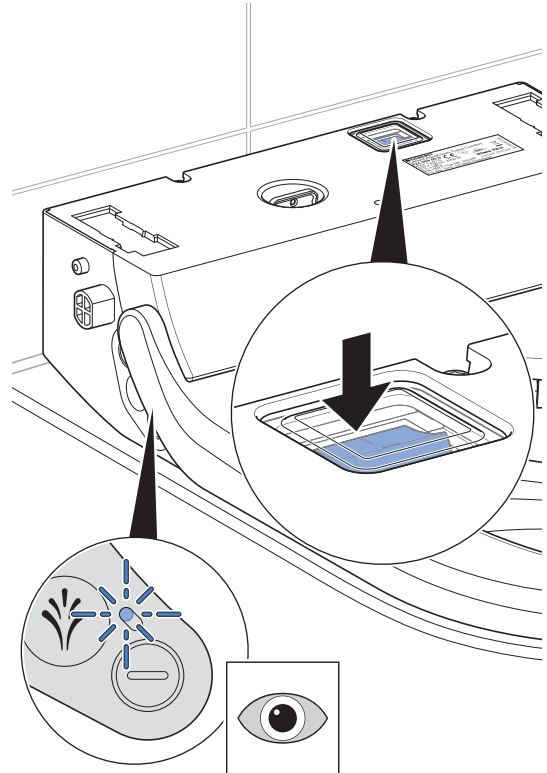
3

Remove the design cover.



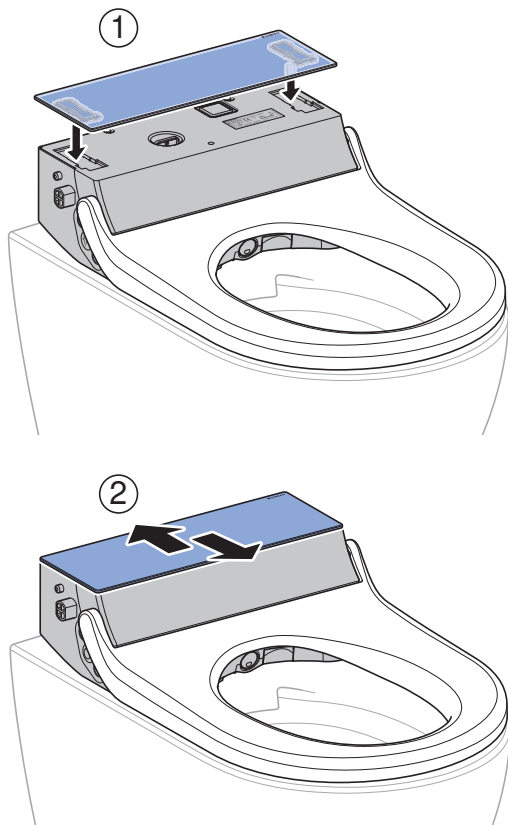
4

Press the power switch.

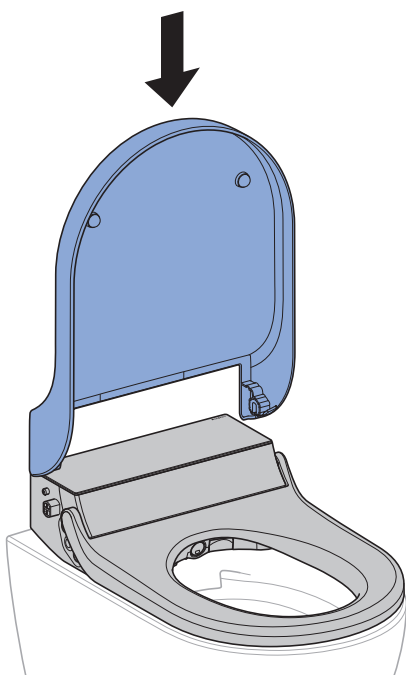


✓ The status LED on the lateral control panel flashes/goes out.

5 Mount the design cover.



6 Mount the WC lid.



7 Close the WC lid.



Result

✓ The device initialises again after switching on.

Geberit App

Checking compatibility

To ensure you can use the Geberit App to its full extent, you will need a smartphone with an up-to-date Android or iOS version. You may need to check the permissions (Bluetooth®, location sharing) and confirm them.

Downloading the Geberit Home app

Download the Geberit Home app free of charge from the respective App-Store:

1 Open the App-Store on your smartphone.

2 Enter 'Geberit Home' in the search field.
✓ The Geberit Home app is displayed.



3 Download the app.
✓ The app is downloaded and displayed on your smartphone.

Alternatively, you can scan the respective QR code to download the Geberit Home app:

[Android:](#)



[iOS:](#)



Using the Geberit Home App

The Geberit Home app communicates via a Bluetooth® interface with the Geberit AquaClean shower toilet.



The remote control function of the Geberit AquaClean shower toilet is deactivated while the shower toilet is connected to the Geberit Home App.



Please note that your device may not offer remote control or individual functions may not be available. The functions and settings in the Geberit Home app vary depending on the device and region and are marked with (optional) where appropriate.

You can execute the following functions and settings via the Geberit Home app:

- Remote control
 - Use remote control functions
 - Adjust and save personal settings (optional)
- Device settings
 - Adjust and save basic settings
- Geberit customer service (optional)
 - Contact Geberit customer service
 - Make use of Geberit AquaClean remote maintenance
- Geberit services (optional)
 - Register the device
 - Extend warranty services
- Software update
 - Update the firmware
- Step-by-step instructions
 - Clean the spray nozzle and dryer arm (optional)
 - Carry out descaling
 - Replace the ceramic honeycomb filter (optional)

You can access the following information via the Geberit Home app:

- Explanatory films (optional)
 - Play function videos
 - Play maintenance and cleaning videos
- Troubleshooting
 - Display error messages
- User manual
 - Display the user manual

How to use the device

Getting started



The functions can be deactivated, activated or adjusted via the remote control, the lateral control panel or the Geberit Home app.

When you start the shower procedure,

- the anal shower runs for 50 seconds.
- the shower procedure can be interrupted at any time.
- the shower procedure can be adapted to your personal requirements.
- you can change the basic settings and adapt these to your personal requirements (with the Geberit Home app).

When you end the shower procedure,

- the spray functionality deactivates.
- the spray nozzle is rinsed thoroughly.
- the device is set to economy mode.

Your device settings

Setting	Adjustment range	Factory setting of basic profile
Spray intensity of the anal shower	level 1–5	level 3

Additional device settings in the Geberit Home app

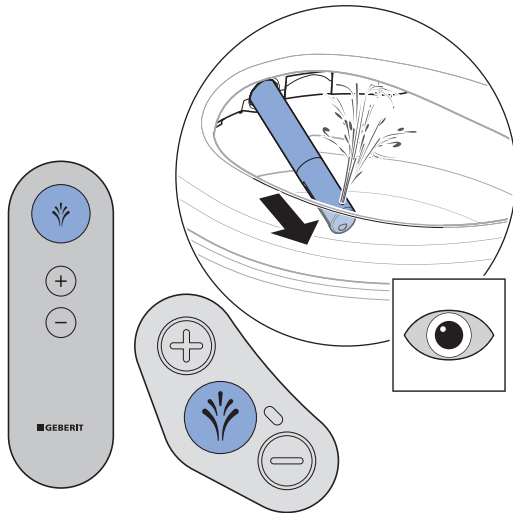
Settings	Adjustment range	Factory setting of basic profile
Spray arm position of the anal shower	Position 1–5	Stage 3
Oscillating function of the spray arm on the anal shower	on/off	on
Shower water heating	on/off	on
Shower water temperature	Position 1–5	Stage 4
Water hardness → See "Device descaling message", page 32.	soft/medium/hard	hard

Using the anal shower

Prerequisite

- You are sitting down on the WC seat ring.

- Briefly press the <Shower> button on the lateral control panel or on the remote control once.



Result

- ✓ The shower procedure starts.
- ✓ The anal shower starts in oscillating function.
A small amount of water drains into the WC ceramic appliance via the overflow. The anal shower is active for 50seconds.

- i** You can stop the shower procedure early by pressing the <Shower> button once again.

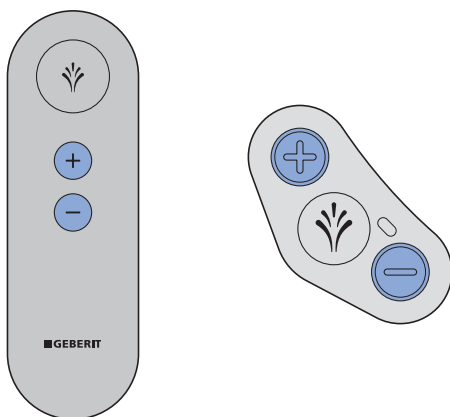
Adjusting the shower procedure to your personal needs

Setting the spray intensity

Prerequisite

- The shower procedure is running.

- ▶ Press the <+> button to increase the spray intensity. Press the <-> button to decrease the spray intensity.



Result

- ✓ The shower spray becomes stronger/weaker.

- i** You can set the spray intensity in 5 stages.

Setting the spray arm position

- i** Female users should set the spray arm position of the spray functionality to their ergonomic conditions so that it does not compromise the natural protection of the vaginal area.

Prerequisite

- The shower procedure is running.

- ▶ Use the Geberit Home app to position the spray arm.

Result

- ✓ The spray arm is optimally positioned.

- i** You can set the spray arm position in 5 stages.

Saving a personal user profile in the Geberit Home App

Prerequisite

- The current version of the Geberit Home app is installed on your smartphone.
- The Geberit Home app is running.
- You are within the detection range of the shower toilet. User recognition does not have to be activated.

- 1** Enter your personal settings.

- 2** Save your settings in the Geberit Home app.

Result

- ✓ Your personal user profile is saved onto your smartphone.
- ✓ The settings apply to all connected shower toilets.

Cleaning and descaling the device

Care Instructions

You have selected a product with a high-grade surface. Please follow the care instructions below.

The manufacturer does not assume any liability for product damage that arises as a result of incorrect care and handling.

General cleaning recommendations

Cleaning the shower toilet at the recommended cleaning intervals will ensure that it functions properly. The shower toilet must only be cleaned using suitable cleaning agents and cleaning equipment. → See "Suitable cleaning agents and cleaning equipment", page 23.

Cleaning interval	Cleaning activity
Daily	► Remove water drops with a soft, lint-free cloth to avoid limescale stains.
Weekly	► Clean the WC ceramic appliance with Geberit AquaClean cleaning agent. → See "Care instructions for sanitary ceramic appliances", page 25. ► Clean all surfaces and corners thoroughly. → See "Cleaning the WC lid, WC seat ring and housing", page 28. ► Test spray nozzle and clean if required. → See "Cleaning the spray nozzle", page 29. ► Rinse the spray nozzle under running water to remove foreign substances.

Automatic water replacement

If the shower toilet has not been used for more than 2 weeks, the device is rinsed with fresh water after it is switched on. This ensures optimum shower water quality before usage.

Targeted disinfection

Disinfection is only required if there is a definite risk of infection as a result of germs. Otherwise, keep to the recommended cleaning intervals and carry out the specified cleaning activities. → See “General cleaning recommendations”.

ATTENTION

Aggressive disinfectants

Disinfection using aggressive disinfectants can cause surface damage.

- ▶ Only use alcohol-based disinfectants that are also suitable for hand and skin disinfection.
- ▶ Observe the safety notes from the manufacturer when handling hazardous substances.

Type of disinfection	Disinfection procedure
Wet wipe disinfection For use on smooth surfaces that can be rubbed	▶ Moisten all surfaces with disinfectant. ▶ Allow the disinfectant to take effect according to the manufacturer information. ▶ Then rub the surfaces with single-use towels.

Suitable cleaning agents and cleaning equipment

ATTENTION

Aggressive descaling agents

Unsuitable descaling agents may cause damage to the device.

- ▶ Only use Geberit AquaClean descaling agents to descale the device.
- ▶ Refer to the “Descaling the device” section.

ATTENTION

Aggressive and scouring cleaning agents

Cleaning using aggressive and scouring cleaning agents can cause surface damage.

- ▶ Use Geberit AquaClean cleaning agents.
- ▶ Pay attention to the cleaning and care instructions.

Using the Geberit AquaClean cleaning set is recommended, as this set includes a ready-made cleaning agent that is ideal for cleaning all Geberit AquaClean surfaces.

Recommended properties of suitable cleaning agents and cleaning equipment for best cleaning results:

Symbol	Properties of suitable cleaning agents
	Skin-friendly
	Cleaning agents are permitted to have a low acid content, e.g. diluted citric acid
	Low-foaming
	Liquid
	Water-dilutable

Symbol	Suitable cleaning equipment
	Soft, fine-pored sponges
	Lint-free, soft cloths which are free of dust
	Toilet brush

Care instructions for smooth surfaces

All smooth surfaces can be cleaned hygienically with water and a mild, liquid cleaning agent that is kind to the skin.



Aggressive and scouring cleaning agents can damage the surface. Only use mild, liquid cleaning agents that are kind to the skin. The Geberit AquaClean cleaning set (art. no. 242.547.00.1) includes a ready-made cleaning agent that is optimal for cleaning all Geberit AquaClean surfaces.

Care instructions for sanitary ceramic appliances

- Use standard cleaning agents only in compliance with the respective manufacturer's information.
- Ensure that the seat of the ceramic appliance or the WC lid is opened or dismantled during the application time of cleaning agents.
- Only use cleaning agents containing chlorine or ones that are abrasive or scouring in the case of heavy deposits.
- Never use sharp or pointed objects when cleaning.

Dirt	Care measures
For daily cleaning	▶ Use mild liquid cleaning agents and water. ▶ Dry the surface with a soft, lint-free cloth.
Stubborn stains	▶ Generally speaking, use cleaning agents suitable for ceramic appliances or a mild scouring liquid. ▶ Remove existing limescale deposits using a mild cleaner containing vinegar. ▶ Clean the surface with water. ▶ Dry the surface with a soft, lint-free cloth.
With heavy deposits	Organic deposits (brown to black in colour): ▶ Clean the affected areas with a standard chlorine cleaner. Note the information provided by the cleaning agent manufacturer. The application time of the chlorine cleaner may not exceed 2 h. ▶ Clean the surface with water. ▶ Dry the surface with a soft, lint-free cloth. Silicate deposits (grey in colour): ▶ Moisten a microfibre cloth with standard ceramic glass cleaner. ▶ Clean the affected areas with in a circular motion. Silicate deposits are very resistant, which means that several cleaning cycles may be required. ▶ Clean the surface with water. ▶ Dry the surface with a soft, lint-free cloth.

Cleaning between the device and the WC ceramic appliance



WARNING

Danger of fatal electric shock

Water can flow into the device when it is moved without a removal limiter (safety line).

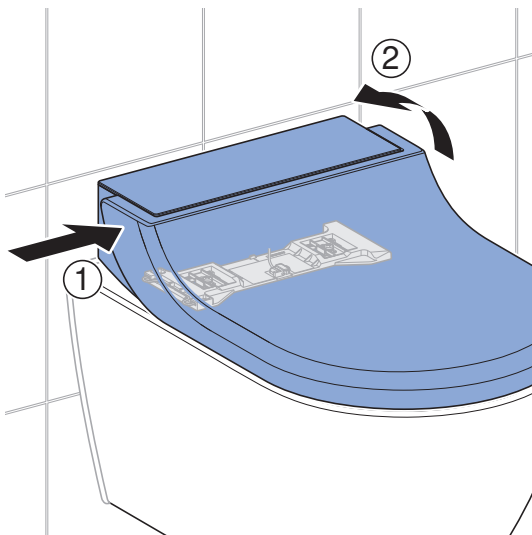
- ▶ Do not cut or damage the line of the removal limiter.
- ▶ Do not manipulate or remove the removal limiter.

1

Switch off the device.

2

Remove the device from the base plate.

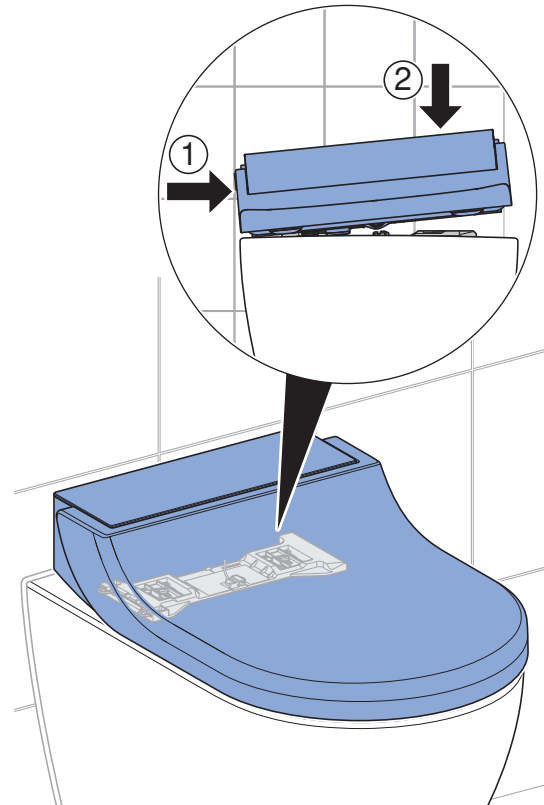


3

Lift the device as far as the removal limiter permits. Clean the gap between the shower toilet and ceramic sanitary appliance.

4

Mount the device on the base plate. Ensure that it is safely engaged.



5

Switch on the device.

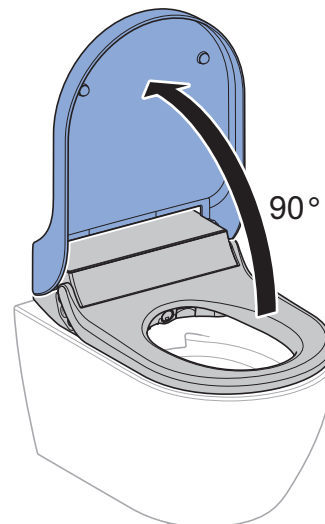
Care instructions for WC seat

Please note the following when cleaning the WC seat:

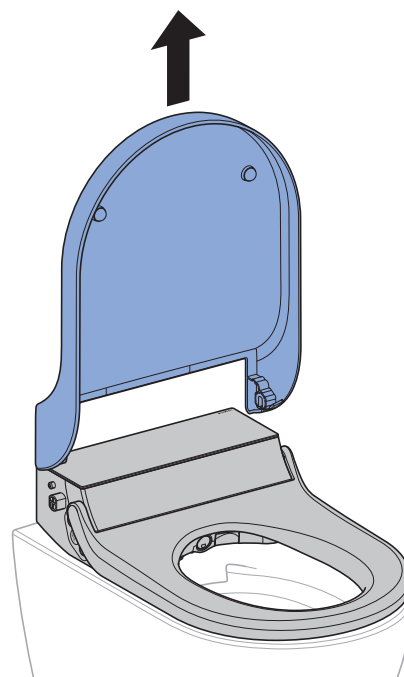
- Ensure that the WC seat is opened or dismounted during the application time of cleaning agents.
- Never use cleaning agents that contain chlorine or acid or that are corrosive.
- Never use cleaning agents that are abrasive or may scratch the surface.
- Never use sharp or pointed objects when cleaning.
- Use mild liquid cleaning agents and water.
- Use a soft, lint-free cloth.
- Remove any substances containing solvents immediately.

Removing the WC lid

1 Lift the WC lid.



2 Remove the WC lid.



Cleaning the WC lid, WC seat ring and housing



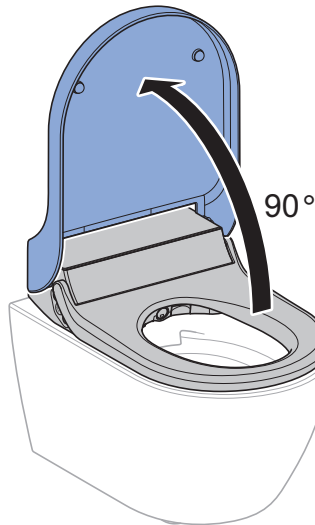
Be careful not to scratch the surface of the WC seat. Always place the components on a soft, non-scratching underlay.

1

Spray the surfaces with Geberit AquaClean cleaning agent. Wipe the surfaces with a soft, lint-free, damp cloth.

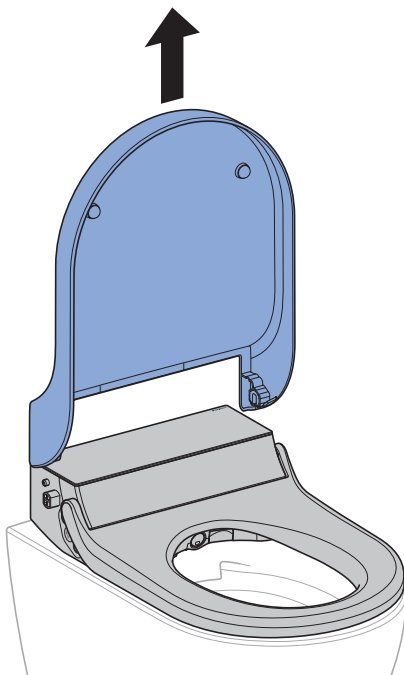
2

Open the WC lid.



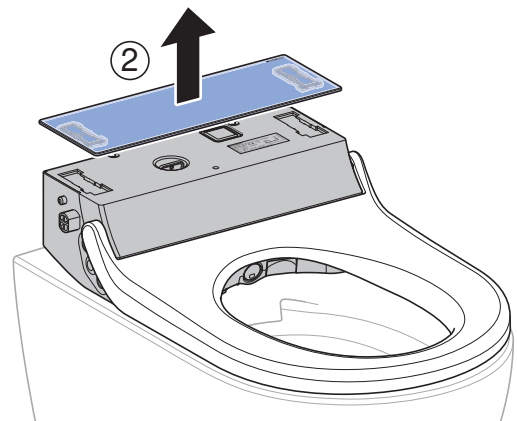
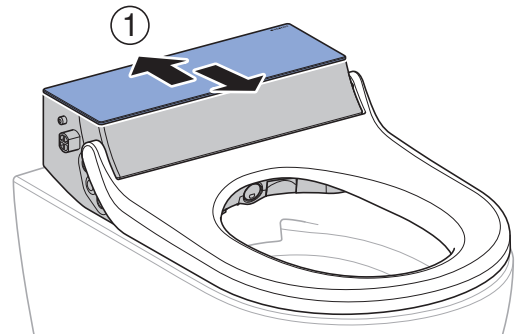
3

Remove the WC lid.



4

Remove the design cover for complete cleaning.



5

Spray the WC lid and the WC seat with Geberit AquaClean cleaning agent. Wipe the surfaces with a soft, lint-free, damp cloth.

6

Then dry all surfaces with a soft, lint-free cloth.

7

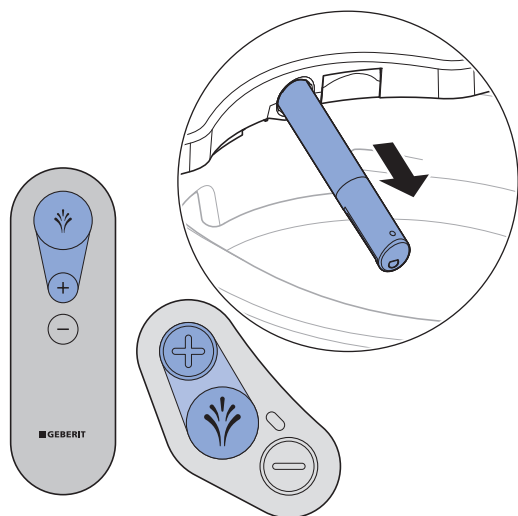
After cleaning is complete, re-assemble the device in reverse order of disassembly.

Cleaning the spray nozzle



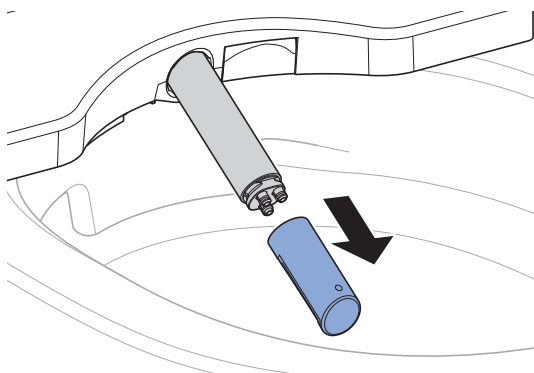
- For cleaning, use a soft, lint-free cloth.
- Geberit AquaClean cleaning agent is particularly suitable for all surfaces of the device.

- 1 Open the WC lid.
- 2 Lift the WC seat ring.
- 3 Press the <+> and <Shower> buttons on the lateral control panel or on the remote control simultaneously.



✓ The spray arm extends fully.

- 4 Hold the spray arm firmly and remove the spray nozzle from the front to clean and descale it. Always ensure that the spray nozzle moves parallel to the spray arm.



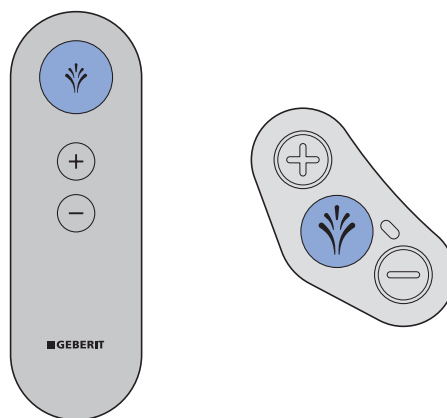
- 5 Spray the spray nozzle with Geberit AquaClean cleaning agent. Then rinse the spray nozzle with water.

- 6 Replace the spray nozzle if it can no longer be completely cleaned and descaled.

- 7 Dry the spray nozzle carefully before re-assembling and re-fitting.

- 8 Put the spray nozzle onto the spray arm.
✓ Make sure that the spray nozzle is mounted correctly.

- 9 Press the <Shower> button on the lateral control panel or on the remote control.



✓ The spray arm retracts fully.

Result

- ✓ The cleaning procedure is now complete.

Descaling the device

Information on descaling:

- During the descaling procedure, you can continue to use the device without the shower toilet functions.
- The descaling procedure lasts up to 30 minutes. During this time, the status LEDs light up orange on the lateral control panel and on pressing a button on the remote control. The descaling status can be adjusted via the Geberit Home app. Once the status LED on the lateral control panel switches off, the spray functionality is once again ready for operation.

ATTENTION

Aggressive descaling agents

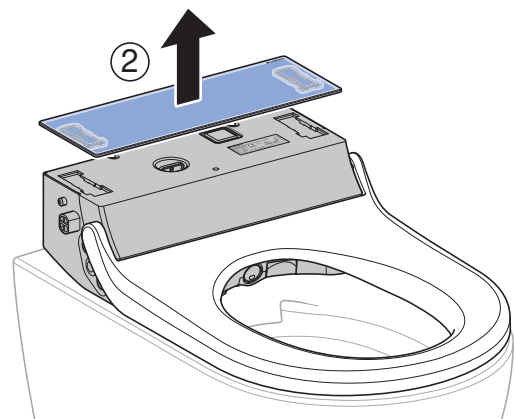
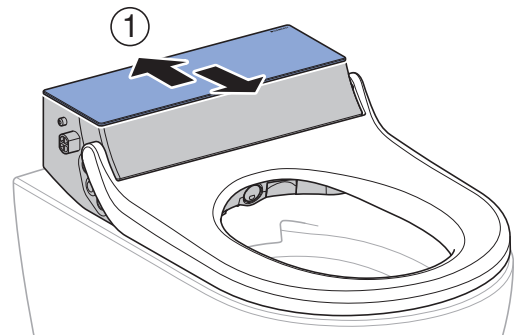
Unsuitable descaling agents may cause damage to the device.

- Only use Geberit AquaClean descaling agents to descale the device.
- Refer to the “Descaling the device” section.

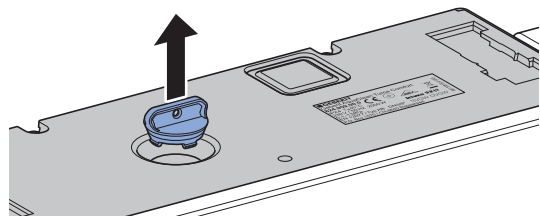
Prerequisite

- The status LED on the control panel flashes blue-red, or it flashes blue-red and lights up orange at the same time.
- The WC lid is removed.

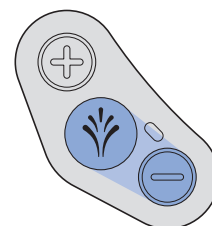
1 Remove the design cover.



2 Remove the plug.

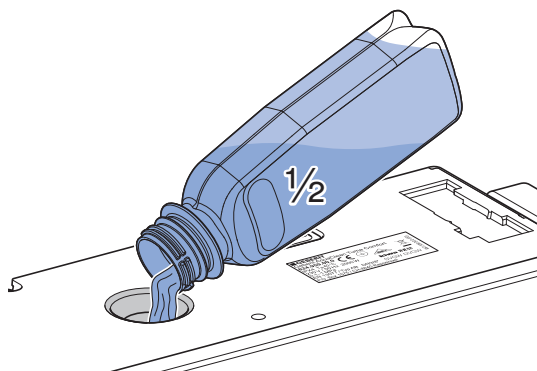


3 Press the <--> and <Shower> buttons on the lateral control panel simultaneously for longer than 5 seconds until the LED display starts flashing red and orange at the same time.

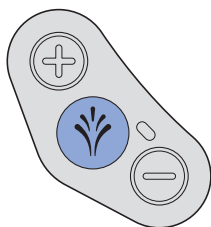


- ✓ The status LED on the lateral control panel flashes red and orange at the same time.

- 4** Pour a half bottle (60 ml - 50%) of Geberit AquaClean descaling agent into the filling opening.

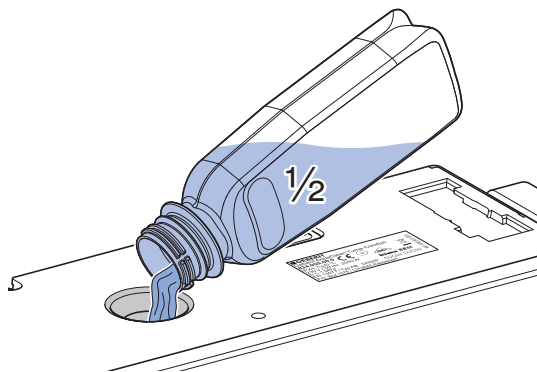


- 5** Press the <Shower> button on the lateral control panel or the remote control.



- ✓ The status LED lights up orange.
- ✓ The appliance processes the descaling agent and a small quantity runs into the WC ceramic appliance. After around 15 seconds, the status LED on the lateral control panel flashes red and orange at the same time.

- 6** Pour the remainder of the Geberit AquaClean descaling agent into the filling opening.



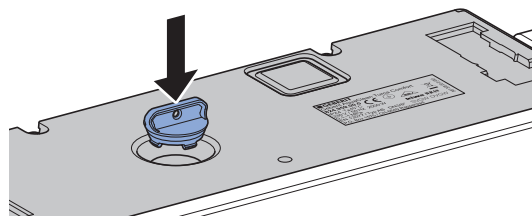
- 7** Press the <Shower> button on the lateral control panel or the remote control.



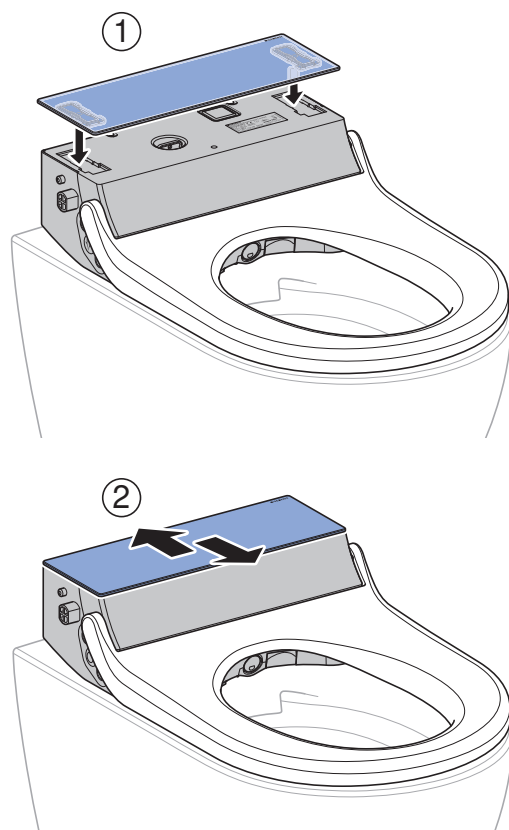
- ✓ The status LED lights up orange until the descaling programme is complete.

- 8** Remove splashes of descaling agent immediately with a damp cloth.

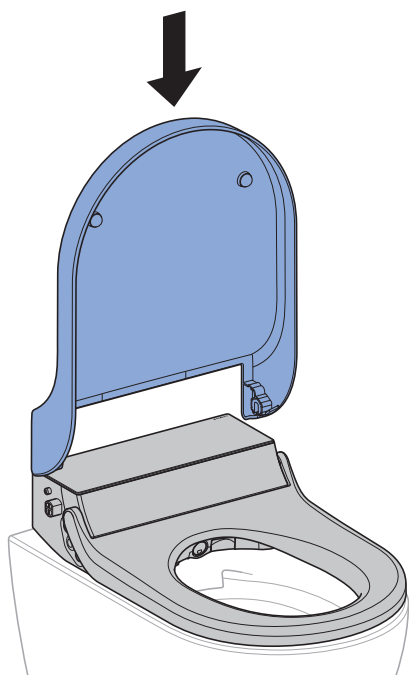
- 9** Re-insert the plug.



- 10** Mount the design cover.



11 Mount the WC lid.



Device descaling message

The device can be configured for the local water hardness in accordance with the following table via the Geberit Home app. This adaptation prevents unnecessary descaling procedures and helps protect the environment. Nevertheless, regular descaling of the device is required.

Area	°fH	°dH	°eH
soft	< 15	< 8	< 11
medium	15–25	8–14	11–18
hard	> 25	> 14	> 18

The following table helps you to identify descaling messages and to carry out the necessary fault clearance for each message.

Cause	Message	Fault clearance
Regular descaling: At least once a year	• The status LEDs on the lateral control panel and on the front of the remote control flash blue-red. • The Geberit Home app displays a descaling message.	► Perform descaling. → See "Descaling the device", page 30.
Locked device: Multiple rejected descaling requests	• The status LEDs on the lateral control panel and on the front of the remote control flash blue-red. • The Geberit Home app displays a descaling message.	Prerequisite – A shower procedure is no longer possible without descaling. ► Perform descaling. → See "Descaling the device", page 30.

Troubleshooting

Troubleshooting

The table below explains what you need to do in the event of a fault:

- Carry out the steps one after the other until the device is no longer demonstrating any faults or is working as normal again.
- Be sure to follow the steps in order.

Step	Description of problem	Fault clearance
1	The shower toilet is demonstrating a fault or is not working as normal.	► Switch off the device. → See "Switching the device on and off", page 15. ► Wait 30 seconds. ► Switch on the device. → See "Switching the device on and off", page 15.
2	Step 1 has been carried out. The shower toilet continues to demonstrate a fault or still does not work as normal.	► Test the status LED on the lateral control panel. → See "Status LED on the lateral control panel", page 14.
3	Steps 1 and 2 have been carried out. The shower toilet continues to demonstrate a fault or still does not work as normal.	► Check the problem descriptions in the faults table and carry out the relevant fault clearance as required. → See "The shower toilet is without function", page 34 and "Other functional errors", page 35.
4	Steps 1 to 3 have been carried out. The shower toilet continues to demonstrate a fault or still does not work as normal.	► contact customer service.

The shower toilet is without function

The following table will help you with troubleshooting if the shower toilet does not function.



DANGER

Electric shock

Incorrect maintenance work or troubleshooting can lead to serious injury or death.

- ▶ In case of malfunctions, the device must immediately be switched off at the power switch and the customer service must be contacted.
- ▶ Only trained electrically skilled persons are permitted to perform electrical installations on the device.
- ▶ Only trained professionals are permitted to perform retrofitting on the device.



The shower toilet can be used as a normal toilet even in the event of a malfunction. The spray arm must be fully retracted. You start the toilet flush as usual by pressing the actuator buttons.

Description of problem	Cause	Troubleshooting
The fuse or residual-current device in the electrical distributor trips once.	Malfunction occurred	▶ Replace or reset the fuse in the electrical distributor. ▶ Reset the residual-current device in the electrical distributor. Result ✓ The device initialises again after switching on. Using the device does not trip any fuses or residual-current devices.
The fuse or residual-current device in the electrical distributor trips repeatedly when the device is used.	Device defective	▶ Replace or reset the fuse or residual-current device in the electrical distributor. ▶ Disconnect the mains plug (if available). ▶ Contact customer service.
The product has an unknown technical defect.	Malfunction occurred	▶ Trip the fuse or residual-current device in the electrical distributor. ▶ Disconnect the mains plug (if available). ▶ Contact customer service. ▶ Have the power supply tested by a skilled person.

Other functional errors

The following table will help you with troubleshooting if individual functions of the shower toilet have failed.



The shower toilet can be used as a normal toilet even in the event of a malfunction. The spray arm must be fully retracted. You start the toilet flush as usual by pressing the actuator buttons.



If the device is defective, switch it off using the power switch.

Description of problem	Cause	Fault clearance
The spray arm is not functioning correctly.	Malfunction has occurred	▶ Switch off the device. → See "Switching the device on and off", page 15. ▶ Wait 30 seconds. ▶ Switch on the device. → See "Switching the device on and off", page 15.
		Result ✓ The device initialises again after switching on.
The cleaning effect of the shower has weakened.	Spray nozzles clogged or defective	▶ Clean or replace the spray nozzles. → See "Cleaning the spray nozzle", page 29. ▶ descale the device. → See "Descaling the device", page 30.
When using the shower function, the shower toilet no longer reaches the usual temperature.	Shower toilet dirty	▶ descale the device. → See "Descaling the device", page 30. ▶ Switch off the device. → See "Switching the device on and off", page 15. ▶ Wait 30 seconds. ▶ Switch on the device. → See "Switching the device on and off", page 15.
		Result ✓ The device initialises again after switching on.
The status LED flashes red.	Malfunction has occurred	▶ Switch off the device. → See "Switching the device on and off", page 15. ▶ Wait 30 seconds. ▶ Switch on the device. → See "Switching the device on and off", page 15.
	Reinitialisation unsuccessful	Result ✓ The device initialises again after switching on. ▶ Contact customer service.

Troubleshooting for the remote control

The following table will help you with troubleshooting if:

- The remote control is not functioning.
- it is not possible to control the shower toilet with the remote control.



The remote control is inactive while the Geberit Home App is in use.



If the device is defective, switch it off using the power switch.

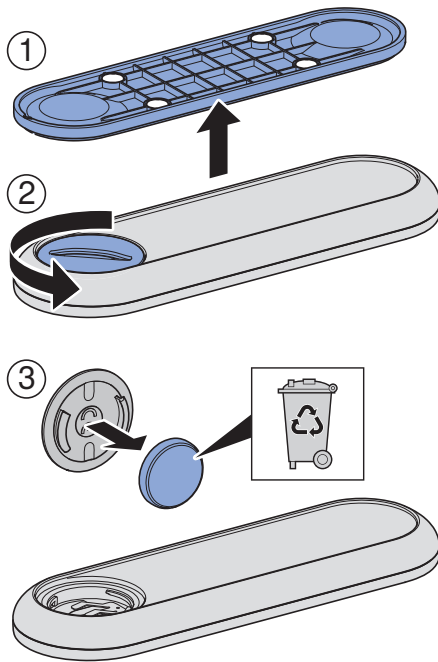
Step	Description of problem	Fault clearance
1	It is not possible to control the shower toilet with the remote control.	► Reassign the remote control. → See "Re-assign remote control", page 38. Result ✓ The status LED on the remote control lights up for 3 seconds.
2	It is not possible to control the shower toilet with the remote control. The remote control has been re-assigned.	► Replace the battery (type CR2032). → See "Replacing the remote control battery", page 37. ► Reassign the remote control. → See "Re-assign remote control", page 38.
3	The battery has been replaced and the remote control has been re-assigned; however, the remote control remains inactive when a button is pressed.	► Contact customer service. Result ✓ The remote control is defective.

Replacing the remote control battery

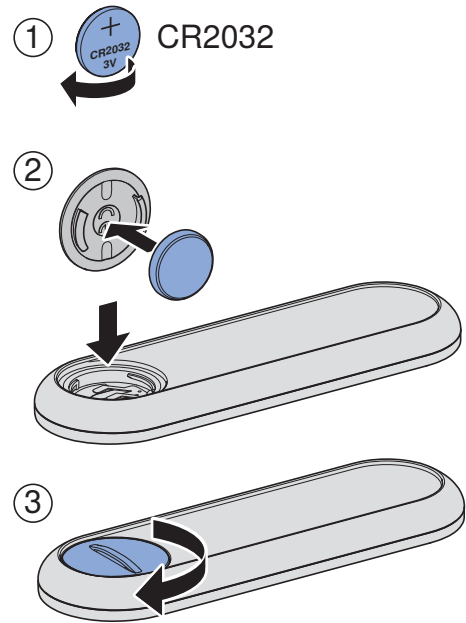
Prerequisite

- The status LED on the front of the remote control flashes red.
- During the entire procedure, the remote control must be located in the reception range of the shower toilet.

- 1** Remove the dead batteries. Dispose of the dead batteries in the correct way.



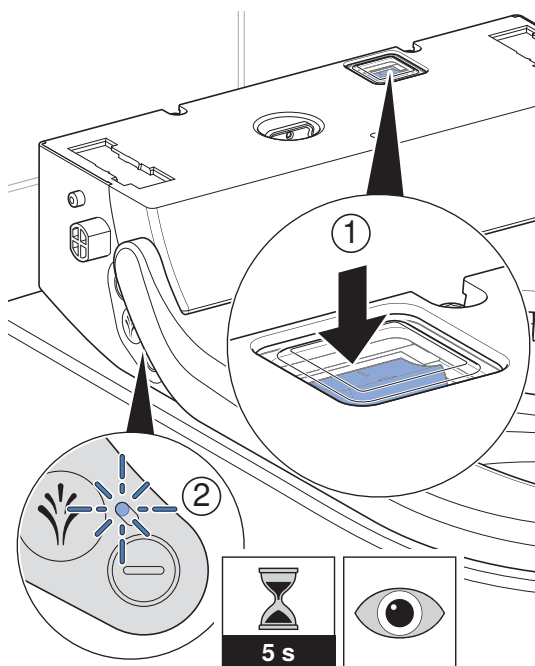
- 2** Insert a new CR2032 battery.



Re-assign remote control

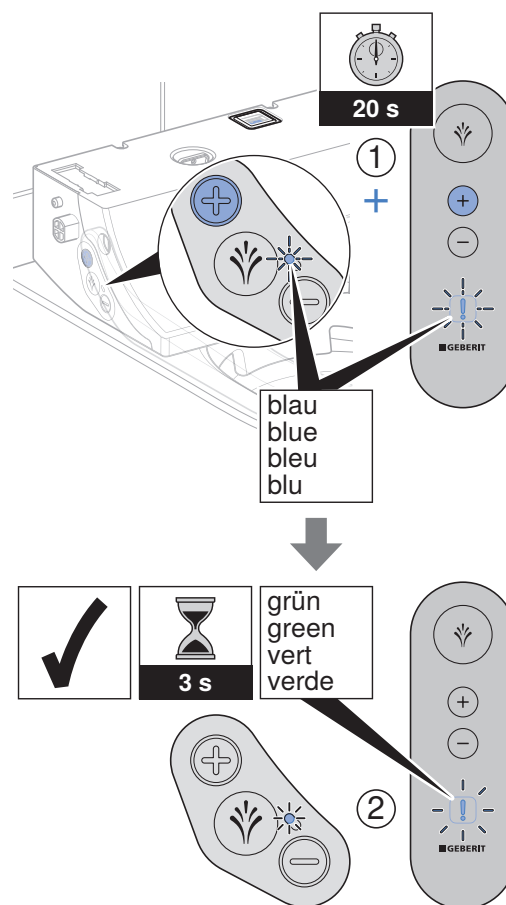
- i** The device can only be operated with a single, assigned remote control.
- i** The Geberit Home app must not be connected to the device.

1 Switch on the device.



2

Press the <+> button on the lateral control panel and the <+> button on the remote control simultaneously for approx. 20 seconds.



- ✓ During this time, the status LEDs on the lateral control panel and on the remote control flash blue.
- ✓ The connection is established when the blue status LED on the lateral control panel and the green LED on the remote control light up for 3 seconds.

Result

- ✓ The shower toilet can be controlled by remote control.

Sustainability

Geberit Group and sustainability

As the European market leader in the sanitary industry, Geberit stands for water saving, resource efficiency and sustainable building. The Group has proven for decades that long-term business success is compatible with environmentally friendly actions and social policies. A company management geared to sustainability helps to save costs while minimizing risks at the same time. Geberit aims to act as a role model and set standards for its customers, suppliers and other partners. This means creating water-saving and sustainable products, using safe, environmentally friendly and resource-efficient production practices, engaging in purchasing and logistics activities with high environmental and ethical standards, and offering excellent working conditions for more than 12 000 dedicated and highly qualified employees worldwide. One way in which the company is showing its awareness of social responsibility is by participating in water relief projects around the world.

Ecodesign – ecobalance

The basis for sustainable products is formed by a systematic innovation process in which product materials and functional principles are chosen that are as environmentally friendly as possible, risks are minimised and a high degree of resource efficiency is strived for. We can supply a detailed ecobalance for this product upon request.

Tips for reducing the ecological footprint

This product was developed with the utmost care, also with regard to the consumption of energy, water and resources (see also technical data). You can reduce the ecological footprint of the product by observing the following recommendations:

- Switch off the device when you go on holiday.
- Interrupt the spray functionality manually in order to save hot water.
- Use small amounts of paper for drying.
- Switch off the heating function of the water heater when you do not need warm shower water.
- Use environmentally friendly cleaning agents.
- Carry out regular maintenance on the device and handle it with care in order to extend the service life.
- Return defective devices to Geberit or a designated partner for appropriate disposal.

Disposal

Disposal of waste electrical and electronic equipment



The symbol of the crossed-out wheeled bin means that waste electrical and electronic equipment (WEEE) must be disposed of separately and not with other non-recyclable waste. End users are legally obliged to return old equipment to public waste disposal authorities, distributors, or Geberit for proper disposal. Many distributors of electrical and electronic equipment are obliged to take back WEEE free of charge. Contact the responsible sales or service company to return the WEEE to Geberit.

Used batteries and accumulators that are not enclosed within the old equipment, as well as lamps that can be removed from the old equipment in a non-destructive manner, must be separated from the old equipment before being handed over to a disposal point.

If personal data is stored on the old equipment, end users themselves are responsible for deleting it before handing it over to a disposal point.

End user warranty

End user warranty

The following end user warranty ('warranty') is provided in addition to – and does not affect – your contractual partner's liability for defective products. The rights resulting from the statutory liability for defective products can be claimed free of charge and independently of this warranty. They are not restricted by this warranty.

This warranty only applies to permanently installed Geberit AquaClean products identified by a Geberit serial number ('product').

The warranty is only granted if the product has been installed in certain countries. A list of these countries can be found on the last page of the user manual ('list'). The warranty is provided by the Geberit company responsible for the country in which the product was installed ('Geberit'). The contact information and web address of Geberit can be found on the list.

1. Geberit warrants to the end user that the product is free from material defects and manufacturing faults. The warranty is valid for a period of two years, calculated from the installation date of the product at the end customer's site. The end customer may extend the warranty by a further year to a total of three years if, within 90 days of the installation date, they complete and submit the warranty form on the Geberit website (hereinafter referred to collectively as the 'warranty period').

Warranty scope:

- a) Within the first two years of the warranty period, a customer service representative authorised by Geberit shall rectify any material defects or manufacturing faults free of charge by repairing or replacing the defective parts.
 - b) In the third year of the warranty period, Geberit shall supply replacements for defective parts free of charge to the customer service representative authorised by Geberit and contracted by the end user to repair the product.
2. The end user shall not be entitled to assert more extensive claims against Geberit on the basis of this warranty.
 3. Claims can only be made under the warranty if:
 - a) The product has been installed and put into operation by an installation company or by a customer service representative authorised by Geberit. End customers may contact Geberit for an overview of the customer service representatives authorised by Geberit.
 - b) No modifications have been made to the product; in particular, no parts have been removed, replaced or added.
 - c) The product defect has not been caused by improper installation or use, nor can it be attributed to inadequate care or maintenance.
 4. To assert rights under this warranty, Geberit must be notified either verbally or in writing via the contact information provided in the list or on the Geberit website, and proof of purchase showing the product description and the installation date must be furnished. The message must include the following information as a minimum:
 - a) Name, address and email address of the customer who purchased the product; company name and phone number optional
 - b) Model and serial number of the product
 - c) Details of the product material defects or manufacturing faults
 5. This warranty is exclusively subject to the law of the country in which the product was installed. The United Nations Convention on Contracts for the International Sale of Goods is expressly excluded. If the customer is a tradesperson, a legal entity under public law or a special fund under public law, the place of jurisdiction for all disputes arising from contractual relationships between the customer and the provider shall be the registered office of Geberit.

Technical data and conformity

Technical data

Nominal voltage	230 V AC
Mains frequency	50 Hz
Power consumption	2000 W
Power consumption in standby mode	≤ 0.5 W
Electrical connection	Electrical connection via system plug with flexible three-wire sheathed cable
Protection degree	IPX4
Protection class	I
Wireless technology	Bluetooth® Low Energy ¹⁾
Frequency range	2400–2483.5 MHz
Maximum output power	0 dBm
Spray time	50 s
Number of shower pressure settings for the shower spray	5
Water temperature	34–40 °C
Operating temperature	5–40 °C
Flow pressure	50–1000 kPa
	0.5–10 bar
Minimum flow pressure	0.5 bar
	50 kPa
Calculated flow rate	0.02 l/s
Maximum load, WC seat	150 kg

1) The Bluetooth® brand and its logos are the property of Bluetooth SIG, Inc. and are used under licence by Geberit.

Simplified EU Declaration of Conformity

Geberit International AG hereby declares that the radio equipment type Geberit AquaClean Tuma is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following Internet address:

<https://doc.geberit.com/969453000.pdf>.

Simplified UK Declaration of Conformity

Hereby, Geberit International AG declares that the radio equipment type Geberit AquaClean Tuma is in compliance with the Radio Equipment Regulations 2017.

The full text of the UK declaration of conformity is available at the following Internet address:

<https://doc.geberit.com/970867000.pdf>

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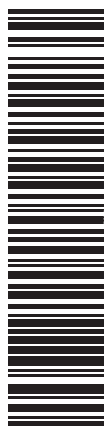
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